

BUSINESS HEALTH TRUST

Employee Assistance Program (EAP) Provided by Wellspring Family Services October 2009 through September 2010

Program Promotion	
Brochures, Posters, Wallet Cards	Included
Quarterly Newsletter (electronic transmission)	Included
Customized Web Site: www.wfseap.org User Name: Business Health Trust	Included
Program Access	
24/7 Toll Free Phone Lines	Included
24/7 Master's Level Counselor Available	Included
TTY Toll Free Line	Included
Web-site Appointments and Support	Included
Assessment and Referral	
Emergency Telephone Support 24/7	Included
Emergency Appointments within 24 hours	Included
1 to 3 Face-to-Face Visits	Included
Referral Coordination w/health Benefit	Included
Supervisor/Mandatory Referral Support	Included
Employee & Supervisor Orientation	
On-Site and Web Site Orientation	Included
On-Site Benefit/Health Fair Participation	Included
Supervisor Manual (download via Web Site)	Included
Management Consultation	
Unlimited Telephone Consultations	Included
Work Life Services	
Adult and Elder Services (Eldercare)	Included
Child, Childcare, Teen Services	Included
Legal Consultation Services	Included
Financial Consultation Services	Included
Utilization Report	
Quarterly for Members with 150+Employees	Included
Monthly Cost Per Employee (for services outlined)	
	\$1.90
Optional Services	
On-Site CISD & Management Support	\$150.00 per hour plus expenses
Workshops/Seminars	\$200.00 per hour plus expenses

Customer Service can be reached at 800.553.7798